



Group Retirement Senior Trainer

Your future team

We all want a future that's worth looking forward to. Helping people achieve their goals is what VALIC is all about. We call it being FutureFIT. FutureFIT is all about our customers owning future—living tomorrow the way they choose—and enjoying life the way they want. We've helped millions of individuals plan for, save for and realize the financial goals they've set. With the combined strength and diverse products of AIG member companies and VALIC powering your efforts, you can provide a uniquely high level of personalized retirement and financial planning—and make a real difference in the lives of those who deserve your help.

The person in this position will report to the Director of Training and Employee Development as an individual contributor.

The Senior Trainer will be responsible for Group Retirement training related to Defined Contribution Plan Level Compliance (excluding specific plan compliance testing) including IRS, DOL and plan document regulations. This includes both the creation and maintenance of training materials related to plan-level regulatory requirements as well as the delivery of training via in-person, video conferencing and online training. The training will be provided directly for the employees as well as a “train the trainer” option when applicable. A strong focus will be on the various methods of adult learning to ensure that each person has the maximum opportunity to succeed. The overall goal of this role is to assure the highest quality for each participant and plan-level client request while assisting in creating and supporting an effective environment of employee engagement and employee development. The Senior Trainer will provide feedback to both individual processors and management related to individual absorption, personal interactions and performance from the first day of training and continuing through the life of the training. The Senior Trainer will partner with all Group Retirement teams including the quality assurance team, training team, client care center, client forms team, implementation, ongoing services and project teams to ensure appropriate communication and partnership to achieve optimal participant and plan sponsor satisfaction while supporting employee retention and engagement.

Your contribution at AIG

As an influencer at AIG, people come to you as a “go-to” source for help and support because of your deep knowledge and expertise. As a more experienced team member, you are capable of driving continual improvement and impacting the way that things get done. Because of your influence, whether direct or indirect, we are able to deliver powerful outcomes for our clients.

Duties and responsibilities

- As a subject matter expert, you will provide consistent training, materials and communication across GR participant services related to expectations and requirements of plan-level compliance.

- As a subject matter expert, you will provide consistent training, materials and communication across GR plan sponsor services related to expectations and requirements of plan-level compliance.
- You will be an active participant in review and revision of current training materials and procedures across functions to ensure consistency and appropriate processes.
- As a critical part of Group Retirement, you will partner across all GR functions to ensure an understanding of the impact of plan-level compliance on the overall GR performance.
- When applicable, you will interact with field and other internal partners.
- You will partner with the VALIC legal teams to define regulatory issues and/or changes as they impact Group Retirement.

What we are looking for

- Bachelor's degree in a related field or 5+ years of related plan-level compliance experience.
- Proven record required providing effective training to drive high levels of performance.
- Ability to lead change while fostering a focused, team-oriented approach to enhancing the client experience through plan-level compliance.
- Experience in partnering with attorneys and compliance experts to define regulatory change and impacts of non-compliance.
- Strong interpersonal and communication skills across all levels within the organization.

Interested Applicants Can Apply Directly by Clicking [Here](#) or emailing the recruiter at Hillary.Danziger@aig.com